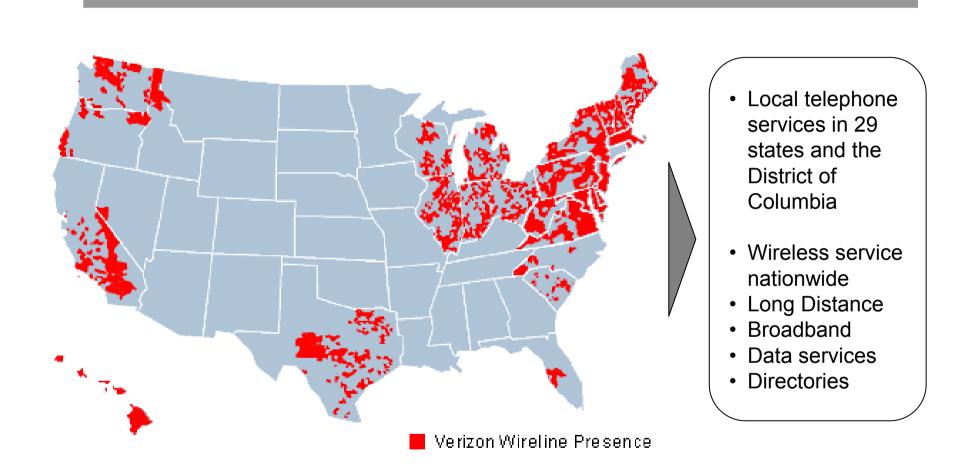
Next - Generation Networks Challenges and Opportunities of Convergence



Dennis Weller Chief Economist - Verizon OECD Convergence Round Table London 2 June 2005

Verizon Overview - Nationwide Presence in a Fragmented US Market

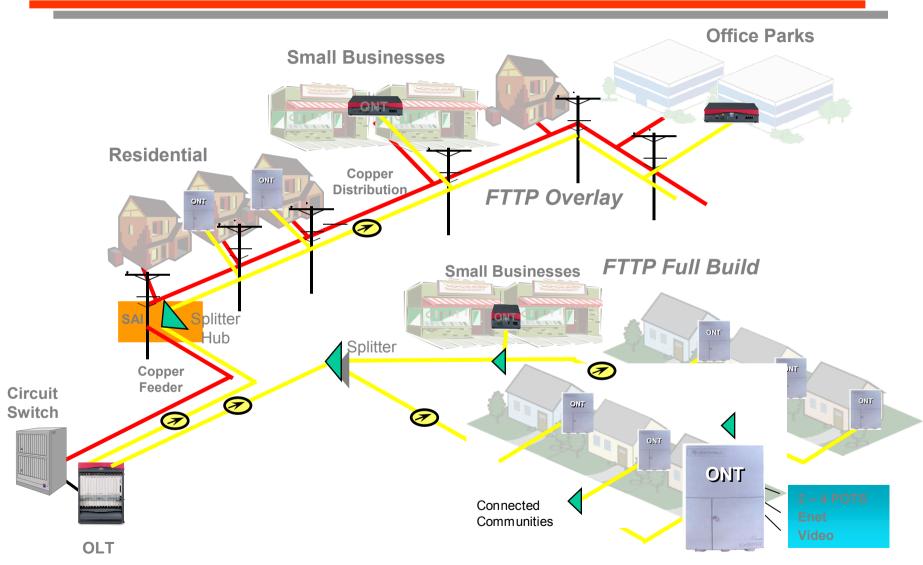


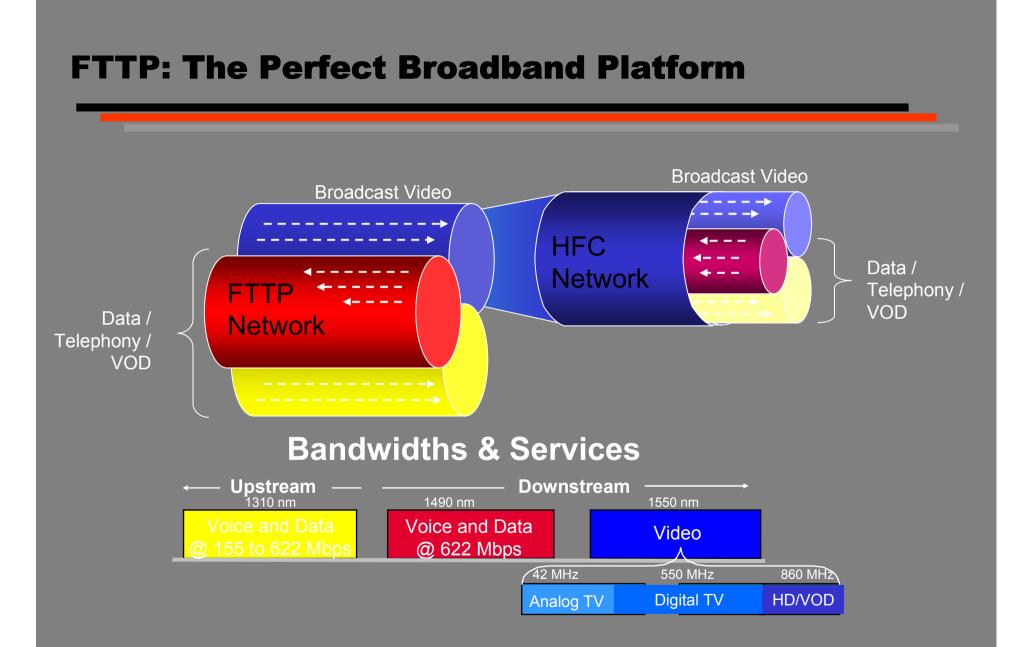
Transforming Verizon Through Investment in Next-Generation Networks and Services

Wireline: Fiber to the premise

- ↗ 3 million homes passed by end of 2005
- ↗ Now in 14 states
- Wireless: 3G broadband
- Services and Integration
 - ↗ To deliver the greatest possible value to consumers
- 🗏 In rural areas
 - → WiMax In Grundy, Virginia and other communities
 - Partnership between Verizon Avenue, local government, and Alvarion

FTTP Full Build & Overlay Architectures





Verizon Fios Wireline Broadband Access

-								
veri	Products & Services	Custome	r Support	About Ver	izon	My Account		
A De	Sign in ODirec Package P		us					
Search keyword Advanced Sear	with a new l	Revolutionize your work with a new kind of high-speed Internet. Verizon Fios Internet Service with MSN®Premium						
For Your Hom Package Price Features System 	Ruyf the Web feater than over before							
Requirements FAQ Crder Today	Multiple PCs conn speed connection	Connect multiple computers Multiple PCs connected to a single high- speed connection over your home network at no additional monthly fee. Leapfrogs Cal						
For Your Busi	tion Order Verizon Fios	Order Verizon Fios Internet Service today! Modem & DS Take advantage of our exclusive online offer - First 30 days FREE!						
	Maximum Coppe	ction Speed	nstallation Charge	First 30 Days	Monthly Fee Thereafter			
	Up to 5 Mbps.	'2 Mbps*	Waived	FREE	\$39.95/mo			
	Up to 15 Mbps	/2 Mbps*	Waived	FREE	\$49.95/mo			
	Up to 30 Mbps	/5 Mbps*	Waived	FREE	\$199.95/mo			

*Actual (throughpui) speeds will vary. Learn more about service speeds.



Fios TV

Rollout later in 2005

• Will begin with:

200 channels of video

1800 choices for video on demand

Easy interface

Parental control

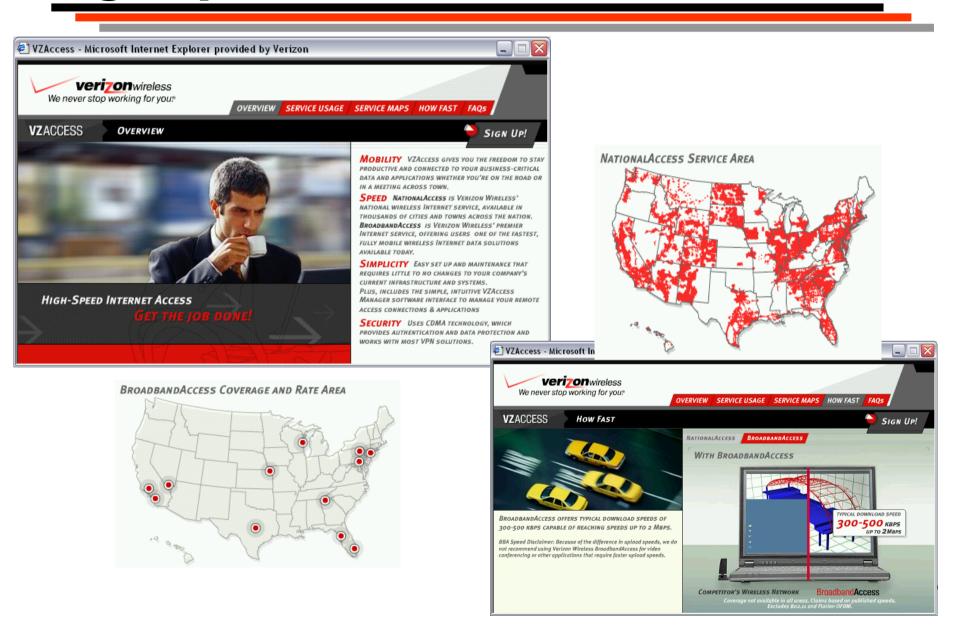
Will add:

Full interactivity

Two-way video

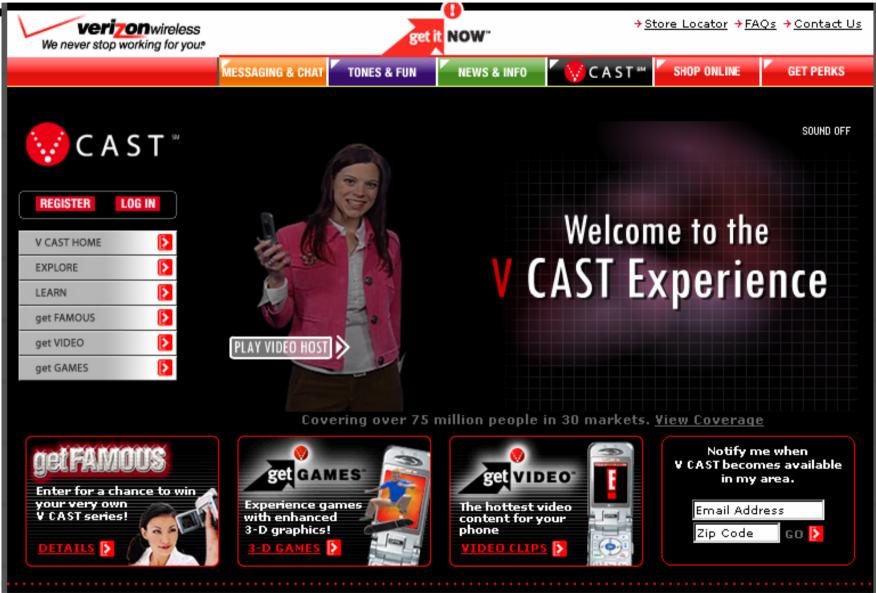
Integrated shopping (T-commerce)

Verizon Wireless High-Speed Internet Access

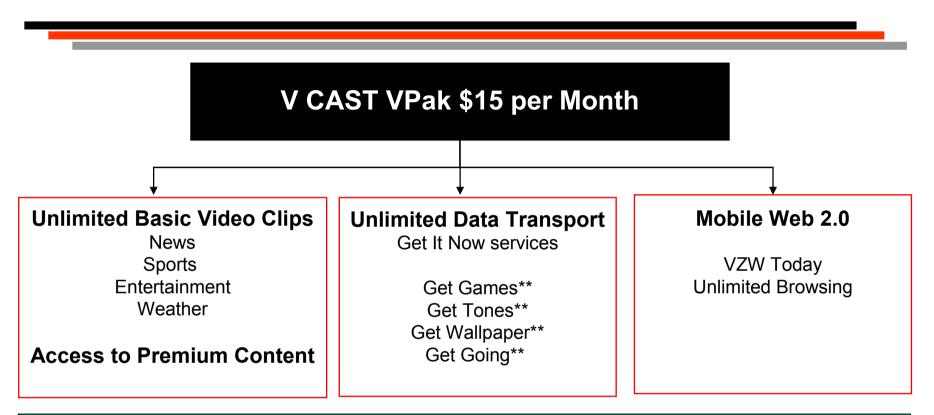


Verizon 3G Wireless Broadband

- Verizon is US market leader in 3G rollout
- Available today to 75 million people in 32 cities
 - 150 million people by end of 2005
- CDMA technology EV-DO
- Card for laptop provides BB Internet access
 Unlimited nationwide usage \$79.95 per month



Pricing of VCAST Service



- Partners include Comedy Central, MTV, News Corp, 20th Century Fox
- NBC News tailored for mobile
- Exclusive mini-episodes of popular TV shows
- More than 300 clips updated daily

VoiceWing Personal Account Manager

verizon	A Carter of the second	About Verizon VoiceWing Tips Send Feedback Sign Ou			
John Smith Mon 08/02/2003	Home Address Book	My Phone Directory My Account Help			
ddress Book Search GO	Home Refresh Help				
) Search) Contacts	(214) 123-1234	Incoming Calls Outgoing Calls Missed Calls Caller ID : Location: Duration: Time:			
Great International calling rates.	<u>10</u> New Calls Today	Current Distriction Distriction Time: Howard Jones London UK 05 Mins. Mar 04, 05:35 PM Jason Adelide AUS 05 Mins. Mar 03, 10:35 AM 214-098-876 Texas USA 15 Mins. Mar 03, 11:05 AM Davis: Paris FRA 02 Mins. Mar 02, 10:35 AM			
JK	Call Forwarding	Davis Paris Frida 02 Mins. Mar 02, 10.33 AM Howard Jones London UK 05 Mins. Mar 04, 05:35 PM Jason Adelide AUS 05 Mins. Mar 03, 10:35 AM 214-098-876 Texas USA 15 Mins. Mar 03, 11:05 AM Davis Paris FRA 02 Mins. Mar 02, 10:35 AM View All Incoming Calls View All Incoming Calls			
Venezuela9¢ Pakistan	My Account <u>My Plan</u>	Extra Services Account			
	Account number: 50342154 Main number: (214) 123-1234 Alternate phones: (975) 685-5555 (469) 232-5623 Alternate Number \$19.90 Fee (2 Lines)	Current Balance Amount: \$30.50 Bonus Deposit \$10.00 Auto Re-Charge Amount: \$25.00 Re-Charge if balance \$2.50 falls below:			
	Calling plan fee: \$34.95 Local and LD calls Unlimited International calls: Per minute	z			
	country rates In-network calls: Free International Call ON Blocking:	Important Links Frequently Asked Questions See if you qualify for an extra \$5 discount Add Alternate Telephone Number Add Speed Dial 10 Numbers			

Verizon iobi Home IP Enabled Telephone Service



Password:

🗧 Sign In 🌀

Customer Support

Forgot Password?

User ID:

To ensure the privacy of your information, you will be automatically signed out of iobi Home if you are idle for 15 minutes.

When Your Phone and PC Get Together, Anything's Possible.

iobi brings it all together giving you complete control over your communications and helps you manage all of your dayto-day activities with one simple tool.

You can access **iobi** from your home PC, any telephone or the Web. Staying connected is a breeze.

Check Order Status

Haven't Ordered Yet?

<u>Check</u> your iobi Home order status.

r <u>View a demo</u> and find out how to bring it all together. <u>Order iobi Home now</u>.*

* Available now in MA, RI, NH, ME, & VT. Additional areas coming soon.

Inside iobi

- Manage Life From Afar
- Getting a Message Across
- Home Office Transformed
- Fire Your Wedding Planner

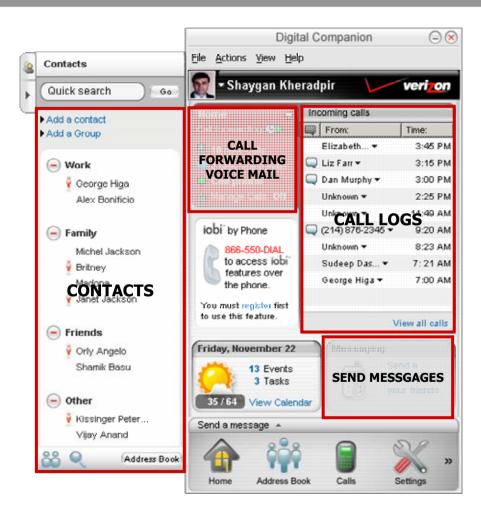
VerizonOne Concept 2-way Multimedia Communication



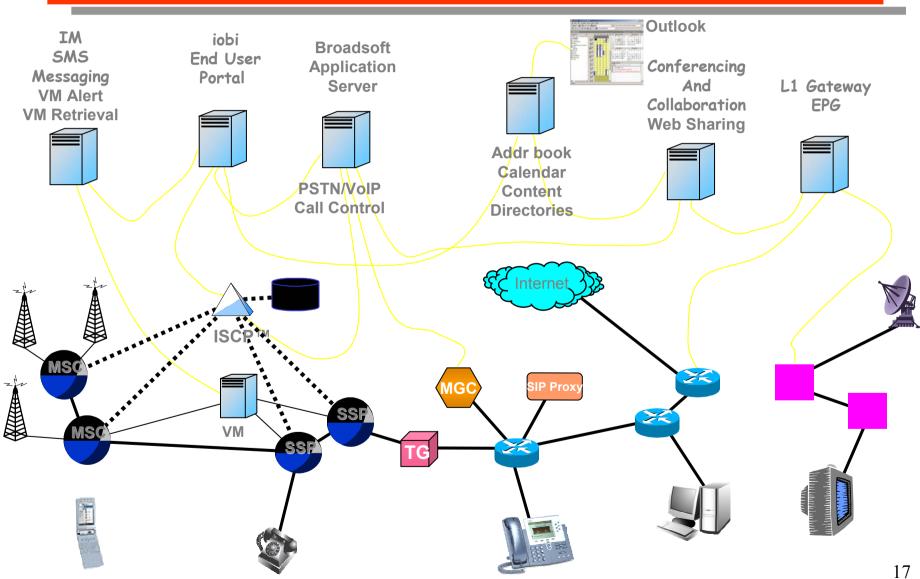
Access Point - Client

• **iobi desktop client** allows users to manage their communications from their PC

- Most convenient access point from your office or home PC
- Send SMS or e-mails with a mouse click
- View your weather information



Service Control



Policies For <u>Next-Generation Infrastructure</u>

United States: Platform competition

Competition among wireline, cable, 3G wireless, others

Product differentiation

- Elimination of unbundling for new networks
- Elimination of line sharing
- Tradeoffs in policy between market opening and investment – one wire or many?
- Connectivity principles to ensure that third-party applications can compete

Connectivity Principles

Developed by a coalition of high-tech companies

- → Proposed to FCC in 2003
- Adopted by FCC as principles
- ↗ No ex ante regulation to enforce principles
- Ensure that bits are not blocked
 - ↗ Broadband customer can access any site, run any application
- In world where applications are not tied to networks, principles ensure open market for service applications
- Market for Integration
 - Customer chooses how much integration to buy, and from whom

Policy Challenge: Franchising

In the US market, each platform has developed a legal basis for the placement of facilities:

- → Wireless: Cell towers
- Telephone: State franchising, compensation to municipalities for local rights-of-way
- Cable: Local franchising
- Satellite: Has never required local franchise
- As fiber platform provides video, will new franchising requirements apply?
- Potentially significant barrier to entry
 - ↗ More than 30,000 local franchising authorities

Policy Challenge: Rights to Content

In the US market, only 13% of households obtain their video via broadcast

"Balance of terror"

Cable and broadcast need one another

↗ "Must carry" vs re-transmission

Terrestrial vs satellite

Commercial negotiation is working

Verizon has been able to negotiate for video rights

Other content: music, games, and more

↗ Opportunities for new business models

Policy Challenge: Rights to Content

Verizon has already signed agreements with many rights holders, including:

- ↗ NBC Universal Cable (10 networks, including HDTV)
- → Showtime (11 networks)
- → Starz (13 networks)
- ↗ Discovery (14 networks)
- A&E (7 networks)
- ↗ NFL Network (24 hour American football)
- → Goal/TV (Bilingual soccer)
- → Varsity TV (programming for teenagers)
- ↗ Gospel Music Channel
- ↗ Soundtrack Channel
- → SiTV (Latino community)

Policy Challenge: Commercial agreements among networks

Legacy markets:

- ↗ One-dimensional
- ↗ In many cases, regulated

Next-generation markets:

- Multi-dimensional
 - Circuit-switched interconnection
 - IP interconnection
 - Coordination at service layer
 - Content
 - Reach, customers
 - Capabilities
- ↗ Less market power, more opportunities for gains from trade
- Current Internet agreements provide example
 - ↗ No supervision, functioning market, universal connectivity

Policy Challenges of Convergence

- Competition among newly substitutable platforms, services
- Need for symmetry across platforms
 - Example: In US, DSL contributes to USO, cable modem does not
 - No economic regulation where convergence reduces market power
- Non-economic regulation
 - Resist temptation to regulate up for the sake of symmetry
 - Circumstances that justified previous regulation may no longer apply
 - ↗ Limited channels, use of airwaves
 - Where legacy regulation persists, may need to tolerate some asymmetry
 - Importance of investment, innovation
 - Targeted, symmetric requirements to meet social policy goals
 - Emergency services, security, universal service
- If it quacks like a duck, it may be a canard